Small Group Employee and Individual Application and Enrollment Form - 1-50 Employees

ARIZONA

The offering company(ies) listed below, severally or collectively, as the content may require, are referred to in the Small Group Employee and Individual Application and Enrollment Form as "Humana". To elect primary care physician or dentist, please complete reorder AZ-51340-PP.

HMO plans offered by Humana Health Plan, Inc. National POS plans offered by Humana Health Plan, Inc. and insured or administered by Humana Insurance Company. PPO and Indemnity medical plans and Life plans insured or administered by Humana Insurance Company. Dental Prepaid plans underwritten and insured by Employers Dental Services. All other dental plans insured or administered by Humana Insurance Company. Vision plans offered or administered by Humana Insurance Company. Short Term Disability, Long Term Disability and Workplace Voluntary Benefits plans insured or administered by Kanawha Insurance Company.

Employer / Group nam	BA		Employer / (Proposed Employer / Group city			State			
Qualifying Event Ins	Stonehend	lge Designs			Linployer, c		0000	51	State	//2
• New business enro • New hire / Newly el	llment O Ope	n Enrollment event re / Reinstatement			ndent birth or al status chan			oss of coverc ther	ige	
Enrollment informat	ion									
Relationship	Last name, Firs	t name MI	Gender	D	ate of birth		Disable icate re	:d? ason below.	Social S Num	
Employee / Individual			O F O M		_/ /	O Y O N			N/A (comple Employee/ I Informatior	te in ndividuo section
Spouse / Domestic Partner			O F O M		_/ /	OY ON				
Child / Dependent			OF OM		_/ /	OY ON				
Child / Dependent			OF OM		_/ /	OY ON				
Child / Dependent			O F O M		_/ /	OY ON				
Other (specify):			O F O M		_/ /	OY ON				
Employee / Individuo	al Information	Hours	worked pe	er we	eek:	Date of	fulltim	e hire: / _	1	
Social Security Number		Street address							uite / Box	
City		St	tate		ZIP code		Phone	2 # ()		
Language: O English	◯ Spanish ◯ Other	E-mail address				Occupo	ition			
Are you actively at wo	rk?OYON If not	, reason: 🔾 Retire	e O CO	BRA	Other:		Ar	nnual salary	\$	
Prior / Existing Cover	rage: IMPORTANT your accepto	- DO NOT cancel ar ince for coverage.	ny existing	COV	erage until yo	u receive w	ritten n	otification fr	om Humo	ana of
Medical	Not offered									
1. Prior medical cover	age during the past :	18 months (individu	al or other	gro	up coverage)?	ΟΝΟΥ				
Prior medical insurance carrier name		rior coverage type: • Employee / Indivic	dual only 🤇) Er	nployee / Indi	vidual and		Effective date		
2. Other medical coverage in effect at the same time as this Humana coverage (individual or other group coverage)? O N O Y										
				vero	ige (individual	or other gi		3		
Other medical insurance carrier namePolicy #Other coverage type: O Employee / Individ spouse O Employee /			dual only 🤇					Effective date		
3. Medicare									·· '	
Employee / Individual	coverage: O N O Y	Medicare ID			Effective de	ate/_	/	Term date	e//	
Spouse coverage: ONOY Medicare ID										

	Last nar	ne:			Firs	t name:			
Dental /	Z PPO INFS 14								
1. Prior dental co	1. Prior dental coverage during the past 12 months (individual or other group coverage)? ONOY								
2. Prior orthodon	2. Prior orthodontia coverage in the past 12 months? O N O Y								
Prior dental insur	ance carrier name	Р	Policy #			Prior coverag			
		F	Effective date			 Employee / Individual only Employee / Individual and spouse 			
Prior carrier phor	ne#()		erm date			• Employee	/ Individual and child(ren)		
				''	_	• Family			
Coverage Option	15								
Medical	Group #:	None	Bene	efit #:		Class/Di	v:		
Coverage type:	 Employee / Individual Employee / Individual No Coverage (completion) 	and child(ren)	yee / Individ • Family	ual and spo	ouse	Plan name:			
Health Savings	Account Group #:	None	Bene	efit #:		Class/Di	v:		
Please refer to Hu	cal coverage under another umana's HSA contribution w SAs on Humana.com. Selec	plan, you may orksheet to ca	Iculate your	maximum	allowed a	contribution. Y	ou can find additional		
Do you elect the ONOY (If no, c	Health Savings Account? omplete waiver.)	Beneficiary fo beneficiary in established.	or this accour formation o	nt will be th n file with t	ne employ the bank t	ees / individuo hat administe	al's estate. You may change rs the HSA once the account is		
Dental	Group #:	90067			14	Class/Di	v:		
Coverage type:	 Employee / Individual on Employee / Individual an Employee / Individual an 	d spouse 🛛 Ra	ate Amount \$	45.31	te Frequer	ncy (Monthly) ncy (Monthly)	Plan name:		
	 Family No Coverage (complete v 	Ro	ate Amount \$	80.42	te Frequei	ncy (Monthly) ncy (Monthly)			
Basic Life AD&D	Group #:	90067	Bene	efit #:	\$15.00	0 Class/Di	v:		
Basic dependent l	ife 🌔 N 🔾 Y (If no, complete	e waiver.)	Class (emp	loyer will p	rovide you	u with this info	rmation, if needed)		
Voluntary Life A	.D&D Group #:			efit #:		Class/Di	v:		
J 1 .	yees / individual life coverag			mount (mir					
	life coverage? • N • Y	·					ld(ren) life coverage? ON OY		
Vision	Group #:	90067		efit #:		Class/Di			
Coverage type:	• Employee / Individual on • Employee / Individual an	ly Ro dispouse Ro	ate Amount S	1.84 Ra	ite Frequei	ncy (Monthly) ncy (Monthly)	Plan name:		
	• Employee / Individual an	d child(ren) 🛛 Ro	ate Amount 🔇	5 <mark>3.50</mark> Ra	ite Frequei	ncy (Monthly)			
	• Family • No Coverage (complete v	Raiver)	ate Amount S	5.50 Ra	ite Frequei	ncy (Monthly)			
Short Term Disa			enefit #:		Cl	ass:	Div:		
Short Term Disab				Buy-up pe					
Long Term Disal			enefit #:			ass:	Div:		
Long Term Disabi	ility ONOY (If no, co	mplete waive	r.)	Buy-up pe	ercent/am	ount			

		Last no	ime:					First nar	me:		
Workplace Volunt	ary Benefit	s: Optional ri	ders av	vailability bo	ased on e	employer /	' group e	election.			
Accident		Group #:			efit #:			Class:			Div:
O Accident O N C		Benefit Leve	l: O 1								
						idual and	spouse	O Em	ployee / :	Individual and	d child(ren)
O Optional Hospita O \$150 O	al Intensive \$300	Care Unit Be 50 Q \$600	nefits F	Rider	(• Option • \$7		ure and [\$1,500	Dislocatio	on Benefits Ric	der
• Optional Accide	nt Total Disc	ability Benefi	ts Ride		ion Perio Ily Benef		O 00	7 Days \$500 \$1000	• 14 [• \$60	Days 🔾 30 D 10 🔾 \$700	ays) 🔾 \$800
Accident - 2012	(Group #:		Ben	efit #:			Class:			Div:
• Accident • N •	Y	Benefit Leve	l: O 1	0 2 0 3 C) 4			_			
	⊃ Employee ○ Family	e / Individual	only	• Employe	ee / Indiv	idual and	spouse	O Em	iployee /	Individual and	d child(ren)
Disability Income	Plus (Group #:		Ben	efit #:			Class:			Div:
• Disability Incon Base Benefit Pe Base Eliminatio	riod:	Accident and 3 Month 3 0/7 3 90/90	O 6 O 7	Month	 Y ○ 1 Ye ○ 0/14 ○ 365 	4 O	2 Year 14/14		3 Year 30/30	⊙ 60/60	Monthly Benefit \$
O Disability Incom Base Benefit Pe Base Eliminatio	riod:	3 Month0/7	06 07	Month /7	• 1 Ye • 0/14	ear O 4 O	2 Year 14/14	0	N 🔾 Y 3 Year		
Optional Disability	Income Ber			CU Benefit							
				al Therapy B		COBRA R	ider			' Benefit \$	
Disability Income		-		Ben	efit #:			Class:			Div:
 Disability Incon Base Benefit Pe Base Eliminatio 	riod:	ge ONOY 3 Month 0 0/7 0 90/90	O 6 O 7	Month //7 80/180	 1 Ye 0/14 365. 	4 C	2 Year 14/14		3 Year 30/30	○ 60/60	Monthly Benefit \$
Optional Riders:	• Hospito	ıl Confinemen	ıt	• COBRA Ri	ider			COBR	A Monthl	y Benefit \$	1
Whole Life /AD&D	(Group #:		Ben	efit #:			Class:			Div:
• Whole Life / AD&	KD ONO	Y	O Who	ole Life 99	OW	nole Life 6	5 Er	mployee	/ Individ	ual Benefit \$	
• AD&D Rider •	Automatic	Premium Lo	an Opt	ion							
 Automatic Bene \$1 / Week \$2 / Week 	efit Increase	Rider	(C Employe Employe \$		dual Term idual Bene		o 65 (y Term Rider se Benefit Ch \$	nild(ren) Benefit
Whole Life Spouse	e /AD&D	Group #:		Ben	efit #:			Class:			Div:
• Stand Alone Spa	use / AD&D	$\mathbf{O} \ N \ \mathbf{O} \ Y$	C	• Whole Life	99	O Whol	e Life 65	5 S	pouse Be	nefit \$	
• AD&D Rider	> Family Te	rm Rider (Chi	ld Cove	erage Only)	Child(ren) Benefit A	Amount	\$	O Al	utomatic Pren	nium Loan Option
Whole Life Childre	en /AD&D	Group #:		Ben	efit #:			Class:			Div:
O Whole Life Child	(ren) / AD&[ΟΝΟΥ									
Child(ren) listed her	re must also	1		endents un	der the E	nrollmen	t Inform	ation se	ction of t	1	
O N O Y Coverage		Child 1 nar								Child 1 Ben	
O N O Y Coverage	on Child 2	Child 2 nar								Child 2 Ben	
O N O Y Coverage	on Child 3	Child 3 nar	ne							Child 3 Ben	efit \$

	Last n	ame:		First name:	
Level Term Life 0	Group #:	Benefit #	:	Class:	Div:
O Level Term Life / AD&D ONOY	Coverage t	ype: O Employee / In O Spouse O Ch			ear Term 🔾 20-Year Term Automatic Benefit Increase
Employee / Individual Benefit	\$	Spouse Benefit \$		Child(ren) E	Benefit \$
If your employer or group has e of heart attack, heart disease, s (Employee / Individual), your s • You (Employee / Individual)	stroke, or ca pouse or a d	ncer diagnosis prior to a ependent.	ge 60 ? Ó N Ó N		
Critical Illness 0	Group #:	Benefit #	•	Class:	Div:
• Critical Illness • N • Y • Critical Illness and Cancer •	ΟΝΟΥ			idual only O Emplo idual and child(ren)	oyee / Individual and spouse • Camily
Optional Benefits: O Automat			5	nployee / Individual B	
Does anyone on this applicatio prior to age 60? O N O Y If yes O You (Employee / Individual)	s, please İnd	icate whether this applie	s to you (Émplo		ease, stroke, or cancer diagnosis Ir spouse or a dependent.
Group Lump Sum Cancer 0	Group #:	Benefit #	•	Class:	Div:
• Group Lump Sum Cancer C	ΝΟΥ	Coverage type: O E O E	mployee / Indiv mployee / Indiv	idual only O Emplo idual and child(ren)	oyee / Individual and spouse • Family
Does anyone on this applicatio If yes, please indicate whether • You (Employee / Individual)	this applies	to you (Employee / Indiv			to age 60 ? • N • Y
Rider: 🔾 Automatic Benefit Inc	rease 🔾 He	alth Screenings	Base Benefit	\$	
Cancer Expense C	Group #:	Benefit #	:	Class:	Div:
O Cancer Expense O N O Y	Covera	ge type: O Employe O Employe	e / Individual or e / Individual ar	nly O Employee / In nd child(ren) O Far	ndividual and spouse nily
O Lump Sum Benefit (Equal to	50% of Bas	e Benefit Amount) Ri	der: 🔾 Hospita	l Indemnity Rider	Base Benefit \$
Supplemental Health 0	Group #:	Benefit #	:	Class:	Div:
• Supplemental Health • N •) Y Cov	verage type: O Empl O Empl	oyee / Individuo oyee / Individuo	al only O Employee al and child(ren) O	e / Individual and spouse Family
Plan type: • 1 • 2 • 3 • 4					
Hospital Indemnity (Group #:	Benefit #	:	Class:	Div:
O Hospital Indemnity O N O `	Y Cov			al only O Employee al and child(ren) O	e / Individual and spouse Family
Plan type: • 1 • 2 • 3 • 4					
you (Émployee / Individual), yo • You (Employee / Individual)	isease, strok ur spouse o O Spouse C	e, or cancer diagnosis pr r a dependent. • Dependent Nam	ior to age 60?(e	O N O Y If yes, pleas	parent, brother, or sister with a e indicate whether this applies to
Beneficiary Information for L		ty and Workplace Volu			
Primary beneficiary name (Last	t, First MI)		Relationship	to Employee / Individ	ual
Secondary beneficiary name (L	ast, First MI))	Relationship	to Employee / Individ	ual

		Last name:				First name:			
Evi	dence of Health Statu	s - Do not submit more than 90 o	lays p	orio	or to t	he effective date.			
Cor	nplete this section if you	u are selecting workplace voluntar	y (exc	lud	les Ac	cident) benefits and/or Life over the guarantee	e issue a	imc	ount.
1.	Is anyone on this a for a recurrent cond		scribe	d n	nedico	ation, or do you periodically take medication	O N	(О Ү
2a.	In the past 12 mon O Employee O Spe	ths has any applicant used any tol ouse/Domestic Partner O Other C	is has any applicant used any tobacco product? If yes, applies to: ise/Domestic Partner \bigcirc Other \bigcirc Child/Dependent						О Ү
2b.	Is any applicant cu O Employee O Sp	rrently a smoker? If yes, applies to: ouse/Domestic Partner O Other C	Child	l/De	epenc	lent	O N	(О Ү
3.						s of work due to an injury or illness other than ired/broken limb or as a result of pregnancy?	O N	(О Ү
4.		application been diagnosed or rec DS-related complex?	eived	tre	atme	nt for an immune system disorder (i.e. Lupus,	O N	(ΟΥ
5.		ears, has anyone on this applicatic ed by a doctor, including surgery, fo				sed with diseases or disorders related to, cour llowing:	iseled,		
a.	any disease of the art	se, chest pain, heart surgery, or eries, or blood disorders; anemia; high blood pressure (reading	ON OY		i.	Diabetes; liver or thyroid disease; hepatitis; o or enlargement of the lymph nodes?	irrhosis;		О N О Y
b.	Nervous, mental or er epilepsy; unconscious Parkinson's Disease; C	notional disorder; convulsions; iness; Multiple Sclerosis; ierebral Palsy?	О N О Y		j.	Stomach, gall bladder, digestive, intestinal, a disorders?	or colon		О N О Y
C.	Stroke; Transient Ische	mic Attack (TIA)? ON K. Rheumatoid arthritis; or back disorders; or join disorders?					int		О N О Y
d.	Emphysema; asthma, respiratory organs?	or other disease of lungs, or ON OY I. Paralysis, or any o deformity?				Paralysis, or any other physical impairment of deformity?	hysical impairment or		
e.	End stage renal diseas	e; disease of kidney? ON ON Chronic Fatigue Syndrome/Fibromyalgia?					1?		
f.	Kidney stones; bladde	 Provide the event of the event				nanent		О N О Y	
g.	Male or female organs	s; or infertility?	О N О Y		0.	Alcoholism or drug habit?			
h.	Cancer, and/or cancer	ous tumor; including skin cancer?	О N О Y						
6.		application been advised by a me surgery that has not been complet				edical profession to have any diagnostic test, bast 5 years?	O N	(ΟΥ
7.	Within the past 5 ye physical/wellness e	ears, has anyone on this applicatic exam, or been seen for any reason	n seei not pr	n a evi	healt ously	h care provider or specialist for a routine disclosed?	O N	(ΟΥ
8.	Hospital Indemnit include: Bathing, Tr	t y only: Can you perform your acti ansferring, Feeding, Dressing and I	vities o Bowl/E	of c Blac	laily li dder/⊺	ving (ADL's) without need of assistance? ADL's Foileting.	O N	(ΟΥ
	Relationship	La	t nan	20	Eirct	Hei name MI (ft /		Nei (lb	ight
	Employee		st nun	ne,	FIISU		· · · · ·	(10	5)
Sp	ouse / Domestic Partner						,		
	Child / Dependent						,		
	Child / Dependent						,		
	Child / Dependent						,		
	Other (specify):						'		

	Last nam	ne:	First name:
If you answered "yes" to any of	the questions c	above, please provide details below and spe	cify the question number. Attach additional
signed and dated sheets (reord	er AZ-51340-M	H), if necessary.	
Question # Person	treated (Last no	ame, First name)	
Condition		Treatments received	d
Medications prescribed		Current or future tre	atments or medications
Data diagnosad / /		Data last soon by a	dector / /
Date diagnosed//	-	Date tast seen by a	doctor//
Waiver (refusal of coverage)			
acknowledge that I have beer	given the oppo	ortunity to apply for group coverage availabl	e to me and my dependents through my
		ssured or forced by my employer / group, th	
(declining) coverage. If I have v	/aived any cove	rage offered to me or my dependents, my s	ignature is evidence of this action.
I hereby waive coverage for (c	bock all that an		I decline to apply for group coverage
Medical for:	• Myself		
Dental for:	• Myself	\mathbf{O} My spouse \mathbf{O} My dependent child(ren	
Basic Life for:	O Myself		
Vision for:	O Myself	• My spouse • My dependent child(ren	
Short Term Disability for:	O Myself		• Coverage under another carrier's pla
Long Term Disability for:	O Myself		provided by my employer / group
Health Savings Account for:	• Myself		• Other:
Waive Coverage for Workpla		enefits:	
Whole Life for:	O Myself	O My spouse O My dependent child(ren	
Level Term Life for:	• Myself	• My spouse • My dependent child(ren	
Critical Illness for:	• Myself	O My spouse O My dependent child(ren	
Group Lump Sum Cancer for:	• Myself	• • • • • • • • • • • • • • • • • • •	

Agreement

True and complete acknowledgment

• Myself

O Myself

I understand, agree, and represent:

Hospital Indemnity for:

Disability Income Plus for:

• I have read the Small Group Employee and Individual Application and Enrollment Form or it has been read to me and answers provided are true and complete to the best of my knowledge and belief.

 \bigcirc My spouse \bigcirc My dependent child(ren)

- Neither my employer / group nor the agent can waive any question, determine coverage or insurability, alter any contract or waive any of Humana's other rights and requirements.
- If the Small Group Employee and Individual Application and Enrollment Form for coverage is accepted, coverage will be effective on the date specified by Humana on the policy or certificate of insurance.
- If I have a new dependent as a result of a qualifying event, I may in the future be able to enroll myself or my dependents provided I request enrollment within 31 days after the qualifying event.
- If I or my dependents become eligible for premium or rate subsidies under Medicaid or the Children's Health Insurance Program (CHIP), I may in the future be able to enroll myself or my dependents provided I request enrollment within 60 days after the qualifying event.
- In the event that I should decide to apply for coverage hereafter, that subsequent Small Group Employee and Individual Application and Enrollment Form shall be subject to the applicable terms and conditions of the master group contract(s), policy provisions or certificate provisions which may require additional limitations and waiting periods.
- Based on the coverage I have elected, I may be required to furnish evidence of health status satisfactory to Humana.
- If I am declining coverage for myself or my dependents (including my spouse) because of coverage under Medicaid or CHIP, I may in the future be able to enroll myself or my dependents provided that I request enrollment within 60 days after my coverage under these programs ends.
- If I am declining coverage for myself or my dependents (including my spouse) because of other coverage, I may in the future be able to enroll myself or my dependents provided that I request enrollment within 31 days after my other coverage ends.
- Humana reserves the right to delay medical coverage and/or deny life or dental coverage with any future submissions of the Small Group Employee and Individual Application and Enrollment Form for coverage.
- If any deductions are required for this coverage, I authorize those deductions from my earnings. If selecting the Health Savings
 Account (HSA), I authorize Humana or its banking partners to provide my account number to my employer / group for the purposes of
 depositing any contributions.

Last name:	First name:

- If I am applying for coverage for my dependents (including my spouse) I attest by my signature below, I have gathered the necessary health information from my dependents in order to fully and truthfully complete the Small Group Employee and Individual Application and Enrollment Form.
- If I have selected workplace voluntary benefits, and if coverage is not issued as initially applied for, I hereby authorize Humana to decrease or increase the premium or rate amount stated on the Small Group Employee and Individual Application and Enrollment Form to cover the benefit actually issued.
- An act of fraud or an intentional misrepresentation of a material fact may void or terminate an individual's or group's coverage as specified under the terms of the Policy or Certificate. Providing incomplete, inaccurate, or untimely information may reduce an individual's or group's coverage or may increase past premium.
- Rates or premium quoted and the effective date requested are not guaranteed. The final rate or premium and effective date will be determined upon underwriting review and approval of the Small Group Employee and Individual Application and Enrollment Form by Humana.
- For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

If you decide not to sign this agreement, we will decline to enroll you in an insurance product or to give you insurance benefits.

Authorization

I authorize Humana, its reinsurer or its legal representatives, and its affiliates to have the personal or privileged medical and non-medical information collected in this application and enrollment form regarding myself and my dependents. Any personal or privileged medical or non-medical information collected in this application and enrollment form will not be released by Humana to 'business associates' as defined by HIPAA including reinsuring companies, the Medical Information Bureau, Inc. or other persons or organizations performing health care operations or business or legal services in connection with an application, claim or as may be otherwise lawfully required, or as I may further authorize. Once personal or privileged information collected in this application and enrollment form and enrollment to this authorization, the recipient may redisclose it and the information may not be protected by federal and state privacy requirements.

My dependents and I understand and agree:

- The personal information collected in this application and enrollment form may be used by Humana to make claims determinations, determine eligibility for coverage, eligibility for benefits under an existing policy and plan administration.
- I, or my authorized representative, am entitled to receive a copy of this authorization.
- A photographic copy of this authorization shall be as valid as the original.
- This authorization shall be valid for 30 months from the date shown below and I, or a person I have authorized to act on my behalf have the right to revoke this authorization at any time by writing to Humana's Privacy Office.

Authorization for Release of Medical Records for Life or Disability

If my dependents or I have selected life or disability, I authorize any third party to have information regarding myself. This includes any medical or non-medical information and to share any and all such information with Humana, its reinsurer or its legal representatives, and its affiliates. Once personal and health (including medical, dental, and pharmacy) information is disclosed pursuant to this authorization, the recipient may redisclose it and the information may not be protected by federal and state privacy requirements.

The Small Group Employee and Individual Application and Enrollment Form, together with any supplemental forms, will make up part of any contract and be the basis for any policy or certificate.

Signature - please sign below if enrolling or waiving group coverage.

If you decide not to sign this authorization, Humana cannot complete your plan enrollment or determine your premium rate due to the inability to obtain the necessary information.

Employee / Individual or legal representative signature:	Date:
Name and relationship of legal representative:	
Spouse signature: (Only if selecting Life coverage over the guarantee issue amount.)	Date:
(Only in selecting the coverage over the guardinee issue amount.)	

AZ-72000 10/2015

Agent / Producer Information	
f applying for workplace voluntary benefits, this s	ection to be completed by Agent or Producer.
1. Agent / Agency of Record:	2. Agent / Agency of Record:
Name (print)	Name (print)
Humana Agent #	Humana Agent #
Commission split:	Commission split:
1. Writing Agent / Producer:	2. Writing Agent / Producer:
Name (print)	Name (print)
Humana Agent #	Humana Agent #
Commission split:	Commission split:

As the Writing Agent / Producer, I acknowledge that I am responsible to meet with the primary applicant submitting the Small Group Employee and Individual Application and Enrollment Form in order to fully and accurately represent the terms and conditions of the plans and services of the offering or insuring entity, or one of its subsidiaries. These provisions are available to me and the primary applicant in the benefit summary document or other plan literature.

Signed at		
5	County	State

 Writing Agent's Signature _____
 Date __ /_ _/____

The original version of this Agreement is in the English language. If there are any discrepancies or conflicts between the English and any other version that has been translated into another language, the English version will control.

Discrimination is Against the Law

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Humana Inc. and its subsidiaries do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Humana Inc. and its subsidiaries provide:

- Free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.
- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call 1-877-320-1235, or if you use a TTY, call 711.

If you believe that Humana Inc. and its subsidiaries have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Discrimination Grievances P.O. Box 14618 Lexington, KY 40512-4618

If you need help filing a grievance, call 1-877-320-1235 or if you use a TTY, call 711.

You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800–368–1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Multi-Language Interpreter Services

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-877-320-1235 (TTY: 711).

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-320-1235 (TTY: 711).

繁體中文 (Chinese): 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-320-1235 (TTY: 711)。

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-320-1235 (TTY: 711).

한국어 (Korean): 주의 : 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-320-1235 (TTY: 711)번으로 전화해 주십시오.

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-877-320-1235 (TTY: 711).

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-320-1235 (телетайп: 711).

Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-320-1235 (TTY: 711).

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-320-1235 (ATS : 711).

Polski (Polish): UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-877-320-1235 (TTY: 711).

Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-877-320-1235 (TTY: 711).

Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-877-320-1235 (TTY: 711).

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-877-320-1235 (TTY: 711).

(Arabic): العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1235-320-1877-1 (رقم هاتف الصم والبكم: 711).

日本語 (Japanese): 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-877-320-1235 (TTY : 711)まで、お電話にてご連絡ください。

Earsi): توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با Farsi) فارسی (TTY: 711) تماس بگیرید.

Diné Bizaad (Navajo): Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh, éí ná hóló, kojį' hódíílnih 1-877-320-1235 (TTY: 711).

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- Free language services to people whose primary language is not English when those services are necessary to provide meaningful access, such as translated documents or oral interpretation.

If you need these services, call 1-855-448-6982 or if you use a TTY, call 711.

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You can also file a civil rights complaint with the **U.S. Department of Health and Human Services**, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at **https://ocrportal.hhs.gov/ocr/portal/lobby.jsf**, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 **1-800–368–1019, 800-537-7697 (TDD)** Complaint forms are available at **http://www.hhs.gov/ocr/office/file/index.html**

Multi-Language Interpreter Services

English: ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-855-448-6982 (TTY: 711).

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-855-448-6982** (TTY: 711).

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Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-855-448-6982** (TTY: 711).

(Arabic): العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 6982-448-855-1 (رقم هاتف الصم والبكم: 711).

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(Farsi) فارسی

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 6982-448-755-1 (TTY: 711) تماس بگیرید.

Diné Bizaad (Navajo): Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dę́ę́', t'áá jiik'eh, éí ná hólǫ́, kojį' hódíílnih 1-855-448-6982 (TTY: 711).